

# TEEPEE PARTEES

## FAQ's

### LOGISTICS

Teepee Partees will contact you after your booking is confirmed to discuss your event, this will ensure that we have covered all of your requirements and answer any questions that you may have.

Delivery, set and collection is included in the package price for customers living in Buckingham and surrounding villages with an MK18 postcode. For locations outside of this area a small delivery change will apply, this will be confirmed and agreed with you at the time of booking.

We will require parking as close to the property entrance as possible, please advise us at the time of booking if this is not available. It is the client's responsibility to inform any neighbours if the property has shared access.

### SET UP AND COLLECTION

Unless otherwise stated, the hire period is for one night. Additional nights can be negotiated and is subject to availability.

#### **How much space in the room is required for the beds?**

The Tents are 111cm wide, 112cm high and 120cm deep.

It is the clients responsibility to ensure that there is enough space for the tents to be set up. If you need any assistance with configuring the space please contact us and we will do our best to assist you.

Please ensure that the space is cleared of furniture, cleaned, sanitised and dust free ready for set up. We will be unable to set up if this has not been done and cannot assist with moving of furniture.

Set up will take place mid morning or afternoon, depending on the number of bookings we have on that day. Collection will be the following day before midday. We will arrange this with the client no later than a week before your event.

As each Teepee Partees event will take place in a different venue, we cannot guarantee an exact replica of a previous event. We will work with you to create your perfect theme, but please be aware that styling pieces may differ due to availability.

### CLEANING

We use single inflatable mattresses as these are easier to keep clean and infection free. All bedding is laundered at 60 degrees with antibacterial wash, our Teepees are steamed & disinfected after every party. All non soft furnishings are cleaned with an antibacterial spray after each use and wiped down on arrival at the venue.

### COVID 19

Please ensure that you read our Covid-19 policy in full.

### STAFFING, DBS AND INSURANCE

All of the Teepee Partees staff hold DBS certificates and have completed an accredited Virus Prevention Course.

Teepee Partees holds the relevant insurance to host for event.

All food listed on our extras page are provided by [Food-ee](#) who hold a 5 star hygiene certificate.

